



# Northern Ireland Simulation and Human Factors Network Newsletter January- February 2019

## CEC Human Factors Conference:

On 7<sup>th</sup> February 2019 the HSC Clinical Education Centre hosted a multi-professional learning event in the Craigavon Civic Centre on **'Patient Safety and Human Factors: Everyone's Business'**. The event aimed to promote shared learning in Patient Safety and Human Factors (HF) and was organised by the Adult Acute Specialist Interest Group led by Anne-Marie Phillips, Senior Education Manager.

Dr Dawn Benson, National Investigator in Healthcare, Safety Investigation, Lecturer and Researcher HSIB & University of Oxford opened the day with a talk on ***The importance of Human Factors in Healthcare and the Patient Safety Agenda***, which proved very stimulating and thought provoking. She later described her own experiences of HF within the healthcare system, which received a standing ovation. Other talks included Mr. Ian Walsh describing the components of HF as applied to patient safety and Capt. Niall Downey, (FRCSI and Managing Director for Framework Health and Error Management Training), who gave a fantastic insight into how aviation manages error and how healthcare can apply the principles of airline safety to patients.

This was followed by a panel discussion on next steps for HF in healthcare, with CNO Charlotte McArdle committing to this agenda.

The day ended with Dr Benson introducing the audience to ***Safety Culture Discussion Cards***, published by NHS Education for Scotland (NES) and designed to get participants to think and discuss safety culture. They proved an excellent resource which enabled participants to reflect on areas of improvement within safety culture.

The day was a huge success and sparked fantastic interest and discussion amongst all present in relation to the importance of understanding HF in healthcare and how it can impact on patient safety.



Left to right – Ms Anne-Marie Phillips, Capt. Niall Downey, Professor Charlotte McArdle, Dr. Mike Morrow, Dr. Dawn Benson and Mrs Caroline Lee



Discussions in full swing regarding a safety culture

Adapted from newsletter by Anne-Marie Philips (with thanks)

Edited March 2019 by Dr. Stephanie Campbell, ADEPT Simulation Fellow 2018/19 and ST6 Psychiatry

NISHFN Social Media:

Twitter @NISHFN

Website: [www.NISHFN.org](http://www.NISHFN.org)

Email: [stephanie.campbell@hscni.net](mailto:stephanie.campbell@hscni.net)